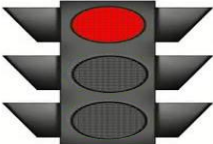


Hours Not Worked Louisville Fire Department

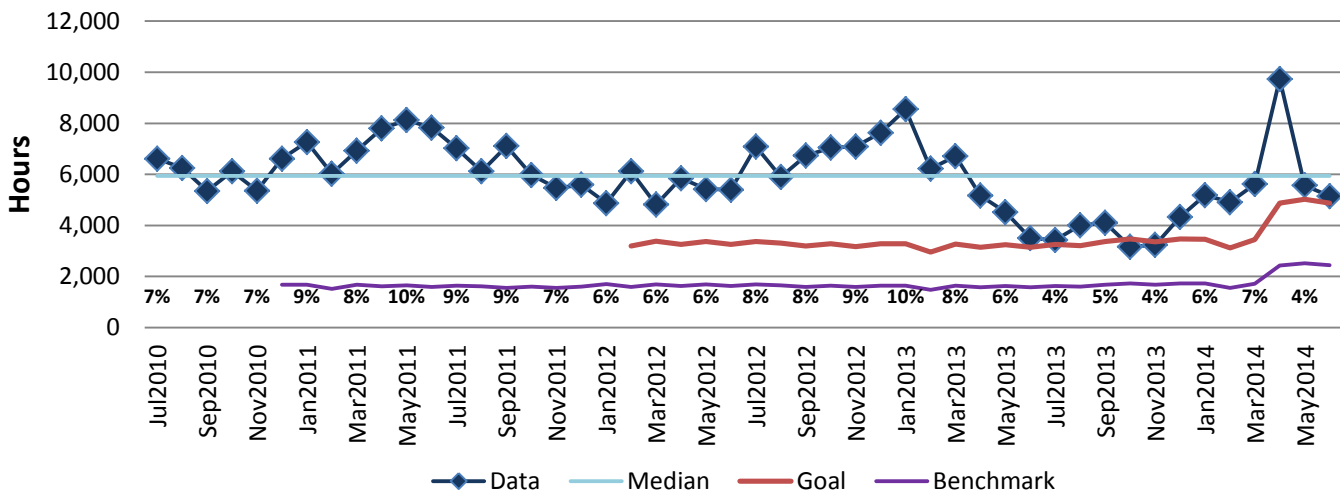
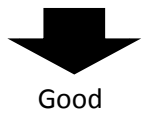


KPI Owner: Lt. Colonel Adkisson

Process: Time and Attendance

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: CY 13, 56,992 Hours in a Year Goal: Reduce Hours Not Worked to no more than 4% of Hours Worked Benchmark: Local Government 2%		Data Source: Psoft Payable Time Goal Source: Dept. LouieStat Reports Benchmark Source: Bureau of Labor Stats	Plan-Do-Check-Act Step: #4 Generate & Prioritize potential solutions Measurement Method: Total # of hrs. per month employees were not at work performing normal job functions (excludes vacations & holidays) Why Measure: Better understand culture impact on employee attendance Next Improvement Step: Target sick leave & hours lost due to work related illness. Determine how to count No Pay codes for performance.		
How Are We Doing?					
Jul2013-Jun2014 12 Month Goal	Jul2013-Jun2014 12 Month Actual		Jun2014 Goal	Jun2014 Actual	
44,932	58,434		4,880	5,147	
Hours	Hours		Hours	Hours	

Hours Not Worked



Jul2013-Jun2014 Pareto Analysis

